### **MBA-** Banking and Finance

A primary objective of the MBA Banking and Finance is to develop knowledgeable and capable executives to move quickly to key positions in the financial services sector. The programme will provide executive training at an advanced level covering the latest developments in the management of banks and financial services firms. It will also introduce a much stronger practical emphasis focusing on the strategies and financial management of financial firms. This will give a practical insight and skills in a range of strategic and management areas in financial services.

Subject Code	Subject	Credits	Subject Code	Subject	Credits
SEMESTER I			SEMESTER III		
MBA-01	Managerial Tasks and Behavioural Dynamics	5	MBA-13	Research Methodology	5
MBA-02	Corporate Communication and Managerial Economics	5	MBA-14	Total Quality Management	5
MBA-03	Legislative Framework of Business	5	MBA-15	International Business Management	5
MBA-04	Accounting and Taxation for Managers	5	BF-01	Banking Management and Financial Reporting	5
MBA-05	Quantitative Techniques for Managerial Decisions	5	BF-02	Portfolio and Security Analysis	5
MBA-06	Business Development and Entrepreneurship	5	BF-03	Financial Risk Management and Insurance Services	5
SEMESTER II			SEMESTER IV		
MBA-07	Human Asset Management	5	BF-04	Banking Legislation and Regulations	5
MBA-08	Corporate Finance and Services	5	BF-05	International Financial Management	5
MBA-09	Marketing Planning and Management	5	BF-06	Technology and E- Banking for Managers	5
MBA-10	Production Technology and Industrial Engineering	5	BF-07	Financial Institutions and Services Management	5
MBA-11	Information Science for Managers	5	BF-08	Financial Inclusion and Social Banking	5
MBA-12	Strategic Management and Corporate Governance	5	MBA-16	Project Work Viva-Voice	6 3
				Grand Credits	124

# SUBJECT: MANAGERIAL TASKS AND BEHAVIOURAL DYNAMICS

This course helps to prepare the students to understand the basic application of managerial functions in day to day operations and activities of corporate and business enterprises.

### **OBJECTIVES:**

- 1. To understand the role and responsibilities of manager
- 2. To learn the process of management in corporate enterprises.
- 3. To comprehend the behavior of others and adapt to managerial success.
- 4. To make the students to equip the necessary changes and developments in an organization.

# STRUCTURE OF THE COURSE CONTENT

# BLOCK 1 MANAGERIAL FUNCTION AND RESPONSIBILITIES

- Unit 1: Manager Role, Responsibilities and Tasks
- Unit 2: Managerial Functions and Their Characteristics
- Unit 3: Evolution of Management and Schools of Thought
- Unit 4: Social Responsibilities and Business Ethics & Corporate Governance

### BLOCK 2 PLANNING AND ORGANIZING FUNCTION

- Unit 1: Planning Nature, Types and Process
- Unit 2: Decision Making and MBO
- Unit 3: Organizing Principles and Structural Design
- Unit 4: Delegation, Span of Control, Decentralization, Line and Staff Authority

### BLOCK 3 DIRECTING, CONTROLLING AND CO ORDINATION

- Unit 1: Directing, Motivating, And Leadership
- Unit 2: Controlling Nature and Techniques
- Unit 3: Co Ordination the Essence of Management
- Unit 4: Contemporary Trends in Management

### BLOCK 4 INTRODUCTIONS TO BEHAVIOURAL DYNAMICS

- Unit 1: Evolution, Challenges and Opportunities of Organization Behaviour
- Unit 2: Personality and Behavioural Assessment
- Unit 3: Emotions and Learning
- Unit 4: Perceptions and Stress Management

# BLOCK 5 ORGANIZATIONAL BEHAVIOURAL DYNAMICS

- Unit 1: Change Management
- Unit 2: Organizational Climate
- Unit 3: Management of Conflicts
- Unit 4: Organizational Development Interventions

- 1. Peter F Druker, Management Tasks and Responsibilities, Truman Talley Books, New York.
- 2. Stephen P Robbins, Fundamental of Management, Pearson 2003
- 3. Koontz & Weirich, Essentials of Management, Tata McGraw Hill, New Delhi
- 4. Stephen P Robbins, Organization Behaviour, Prentice Hall Of India, 6<sup>th</sup> Edition
- 5. C B Gupta, Management Principles And Practice, Sultan Chand & Sons, New Delhi
- 6. L M Prasad, Organization Behaviour, Sultan Chand & Sons, New Delhi
- 7. Consumer Behaviour- Leon Schiffman, Lesslie Lazar Kanuk-Pearson/PHI,8/E
- 8. Consumer Behaviour- Hawkins, Best, Coney-TMH,9/e,2004
- 9. Consumer Behaviour in Indian Perspective Suja Nair Himalaya Publishers, 2004
- 10. Consumer Behaviour- Satish k Batra & S H H Kazmi, Excell Books
- 11. Customer Relationship Management- Peeru Ahamed & Sagadevan Vikas Publishing

### SUBJECT CODE: MBA-02 SUBJECT: CORPORATE COMMUNICATION AND MANAGERIAL ECONOMICS

This course enables the students to develop their communication and analytical abilities in terms of effective presentation and economic uncertainties by applying modern and contemporary tools and techniques for competitive advantage.

# **OBJECTIVES**

- 1. To adopt the modern application of communication and presentation of ideas
- 2. To understand the basic principles of effective correspondence and idea generation.
- 3. To make the decision and evaluation through application of economic tools and techniques.
- 4. To equip and adapt the changing and challenging environmental threats and opportunities.

### STRUCTURE OF THE COURSE CONTENT

### BLOCK 1 CONCEPT OF CORPORATE COMMUNICATION

- Unit 1: Meaning Importance Principles and Objectives Of Communication
- Unit 2: Verbal and Non Verbal Communication
- Unit 3: Speech & Technical and Non Technical Presentation
- Unit 4: Group Discussion, Conference and Interview Techniques

# BLOCK 2 APPLICATION OF COMMUNICATION IN BUSINESS

- Unit 1: Business Letters: Concept And Introduction
- Unit 2: Inquiries, Circulars, Quotation, Order, and Acknowledgement
- Unit 3: Complaints, Collection, Memos, Minutes and Resume Preparation
- Unit 4: Banking, Insurance, and Sales Correspondences

# BLOCK 3 INTRODUCTIONS TO MANAGERIAL ECONOMICS

- Unit 1: Managerial Economics Role and Responsibilities
- Unit 2: Law of Demand and Elasticity Of Demand
- Unit 3: Utility Analysis and Indifference Curve
- Unit 4: Demand Forecasting and Demand Distinctions

# BLOCK 4 PRODUCTIONS, COST AND MARKET STRUCTURE

- Unit 1: Production Functions and Laws of Returns
- Unit 2: Cost Functions and Marginal Cost Theory
- Unit 3: Market Structure and Price Determination
- Unit 4: Pricing Strategies and Techniques

# BLOCK 5 ENVIRONMENTAL ASSESSMENTS AND DIAGNOSIS

- Unit 1: Corporate Environment and Assessment
- Unit 2: Indian Economic Environment
- Unit 3: International Trade and Trends
- Unit 4: Money, Banking, Inflation and Business Cycles

- 1. Rajendrapal, Korlahalli, Essentials of Business Communication, Sultan Chand & Sons, New Delhi,
- 2. Peterson Lewis, Managerial Economics, Prentice Hall of India, New Delhi, 2002
- 3. Varshney & K L Maheshwari, Managerial Economics, Sultan Chand & Sons, New Delhi
- 4. N S Raghunathan & B Santhanam, Business Communication, Margham Publication, Chennai.

- 5. Business Communication Asha Kaul (2000), New Delhi, Prentice Hall of India
- 6. Effective Business Communication Murphy and Hildebrandt (1991), New York: McGraw Hill
- 7. Communication in India : Some Observations and Theoretical implications J.S. Yadava, IIMC
- 8. Communication Theory: Eastern and Western perspective- Lawrence D.

### SUBJECT: LEGISLATIVE FRAMEWORK OF BUSINESS

This course presents the rules and conduct of business in terms of legislative framework. This study helps the manager to lead the business in a smooth and orderly manner as per the legal prescription by the Indian Government.

#### **OBJECTIVES**

- 1. To understand the nature of laws governing the Indian business.
- 2. To understand the economic and labour laws pertaining to corporate perspectives.
- 3. To govern the business as per the legislative requirements.
- 4. To examine the recent requirements of the government from the business.

## STRUCTURE OF THE COURSE CONTENT

#### BLOCK 1 ELEMENTS OF BUSINESS LEGISLATION

- Unit 1: The Contract Act 1872, And Their Special Contracts
- Unit 2: Indian Partnership Act 1932
- Unit 3: Sale of Goods Act 1930
- Unit 4: Negotiable Instruments Act 1881

### BLOCK 2 ELEMENTS OF ECONOMICS LEGISLATION

- Unit 1: Information Technology Act 2000
- Unit 2: The Consumer Protection Act 1986
- Unit 3: The Environment Protection Act 1986
- Unit 4: Competition Law 2002
- Unit 5: Intellectual Property Tax Laws

#### BLOCK 3 BANKING AND INSURANCE LAWS

- Unit 1: The Banking Regulation Act 1949
- Unit 2: The Reserve Bank of India Act 1934
- Unit 3: The Insurance Act and IRDA Regulations

# BLOCK 4 LABOUR LEGISLATION

Unit 1: Factories Act 1948 & Workmen Compensation Act 1923

Unit 2: Employee State Insurance Act 1948 & EPF and Miscellaneous Provisio`n Act 1952

Unit 3: Industrial Disputes Act 1947 & Trade Union Act 1926

Unit 4: The Minimum Wages Act 1948 & the Payment of Wages Act 1936

Unit 5: The Payment Of Bonus Act 1965 & The Payment Of Gratuity Act 1972.

# BLOCK 5 CORPORATE LEGISLATION

- Unit 1: The Indian Companies Act 1956
- Unit 2: The Securities Contracts and Regulation Act 1956
- Unit 3: sebi rules

- 1. N D kapoor, elements of merchantile law, sultan chand & sons, New Delhi.
- 2. Essential bare acts
- 3. Majumdar, G k kapoor, corporate laws and secretarial practice, taxmann publication, new delhi
- 4. M tannan, banking law and practice,
- 5. Business Law S.S. Gulshan

- 6. Saravanavel & Sumathi- Business Law for Management HPH
- 7. M C Kuchhal -Business Law -Vikas, 4/e, 2005
- 8. BARE ACTS -

Indian Contract Act 1872 Negotiable Instruments Act 1881 Indian Partnership Act 1932 Foreign Exchange Management Act 1999 Sale Of Goods Act 1930 Consumer Protection Act 1986 Information Technology Act 2000 Companies Act 1956 Environmental Protection Act 1986 Right To Information Act

# SUBJECT: ACCOUNTING AND TAXATION FOR MANAGERS

This course enables the students to acquaint the knowledge of application of accounting and financial process of organization framework. It also enables to assess and evaluate the financial results for future organization.

# **OBJECTIVES**

- 1. To understand the basic ideology of recording, classifying and summarizing financial records.
- 2. To assess and diagnose the financial condition and position of business results.
- 3. To apply the costing and managerial tools and techniques for decision making.
- 4. To ensure the tax laws governing the business conditioning and regulation.

# STRUCTURE OF THE COURSE CONTENT

### BLOCK 1 BASIC ACCOUNTING CONCEPTS AND PRINCIPLES

- Unit 1: Accounting Principles and Theory
- Unit 2: Indian Accounting Standards
- Unit 3: Users of Accounting Information and Accounting Equation
- Unit 4: Double Entry Principles Journal, Subsidiary Books,

Ledger and Trial Balance

# BLOCK 2 FINANCIAL STATEMENTS ANALYSIS

- Unit 1: Financial Statements Corporate and Non Corporate Bodies
- Unit 2: Financial Statement Analysis and Ratio Analysis
- Unit 3: Funds Flow and Cash Flow Analysis

# BLOCK 3 COST ACCOUNTING

- Unit 1: Elements of Cost and Cost Statement
- Unit 2: Marginal Costing and Break Even Analysis
- Unit 3: Budgeting and Budgetary Techniques
- Unit 4: Standard Costing and Variance Analysis

# BLOCK 4 MANAGEMENT ACCOUNTING

- Unit 1: Long Term Investment Appraisal
- Unit 2: Costing For Decision Making
- Unit 3: Process and Service Costing
- Unit 4: Responsibility Accounting and Transfer Pricing

# BLOCK 5 TAXATION FOR MANAGEMENT

- Unit 1: Taxation Principles and System
- Unit 2: Direct Taxation: The Income Tax Act 1961 and Wealth Tax Act
- Unit 3: Indirect Taxation: Central Excise, Central Customs and Sales Tax Act
- Unit 4: service tax

## **RECOMMENDEND TEXT BOOKS**

- 1. M C Shukla, T S Grewal, S C Gupta, Advanced Accounts, Sultan Chand & Company, New Delhi
- 2. Saxena & Vashist, Cost and Management Accounting, Sultan Chand & Sons, New Delhi
- 3. S P Jain and K L Narang Advanced Accountancy, Kalyani Publishers, New Delhi.
- 4. Vinod K Singhania, Kapil Singhania, Direct Tax Laws, Tax Mann Publications,
- 5. V S Datey, Indirect Taxation, Taxmann Publications. New Delhi.
- 6. Cost Accounting Khan & Jain
- 7. Management Accounting 3rd Ed. Khan & Jain
- 8. Theory & Problems in Management & Cost Accounting Khan & Jain
- 9. Cost Accounting Jawaharlal

#### SUBJECT: QUANTITATIVE TECHNIQUES FOR MANAGERIAL DECISIONS

This course presents the various statistical and optimization models for managerial application

### **OBJECTIVES**

- 1. To understand the fundamentals of the quantitative techniques and tools
- 2. To learn the optimal allocation of resources by mathematical modeling,
- 3. To estimate the likelihood of chances and probability application in business.
- 4. To evaluate the resources availability and utility by resource optimization and allocation techniques.

# STRUCTURE OF THE COURSE CONTENT

### BLOCK 1 BASIC STATISTICAL ANALYSIS

- Unit 1: Meaning Of Statistics, Data Types and Collection
- Unit 2: Tables, Graphs and Frequency Distribution
- Unit 3: Measures of Central Tendency, Variation and Skewness
- Unit 4: correlation and regression

# BLOCK 2 THEORIES OF PROBABILITY AND DECISION MAKING

- Unit 1: Theory of Probability and Probability Distribution
- Unit 2: test of hypothesis t test, f test and chi square test.
- Unit 3: Statistical Decision Making
- Unit 4: Time Series and Index Numbers

#### BLOCK 3 RESOURCE OPTIMIZATION TECHNIQUES - I

- Unit 1: Operation Research and Linear Programming Meaning and Uses
- Unit 2: Graphical Method
- Unit 3: Simplex Method
- Unit 4: dual programming

### BLOCK 4 RESOURCE OPTIMIZATION TECHNIQUES - II

- Unit 1: Assignment
- Unit 2: Transportation
- Unit 3: Inventory Models
- Unit 4: Replacement and Sequence Analysis

# BLOCK 5 RESOURCE OPTIMIZATION TECHNIQUES - III

- Unit 1: game thoery
- Unit 2: queuing theory
- Unit 3: pert and cpm
- Unit 4: simulation

- 1. Richard L Levin & David S Rubin, Statistics for Management,
- 2. S P Gupta, Statistical Methods, Sultan Chand & Sons, New Delhi
- U K Srivatsava, G V Shenoy, S C Sharma, Quantitative Techniques for Managerial Decision, Prentice Hall Of India, 2<sup>nd</sup> Edition,
- 4. V K Kapoor, Operation Research, Sultan Chand & Sons, New Delhi.
- 5. Statistics and Quantitative Techniques M.G.Dhaygude
- 6. Operations Research V.K.Kapoor
- 7. Operations Research J.K.Sharma
- 8. Quantitative Techniques N.D. Vohra
- 9. Introduction to Operations Research Hiller
- 10. Introduction to Operations Research Gillett

# SUBJECT CODE: MBA-06 SUBJECT: BUSINESS DEVELOPMENT AND ENTREPRENEURSHIP

The purpose of this course is to provide a strong theoretical framework for business innovation, development and growth issues for initiation of new business ideas. It also helps to develop the skills to start a new venture and becomes entrepreneur in future career.

### **OBJECTIVES:**

- 1. To prepare a groundwork for business creation, development and initiation.
- 2. To build the necessary caliber and competencies for running and conducting new business.
- 3. To help the students to prepare desirable and feasible project report for business project.
- 4. To create new ideas for successful entrepreneurship and launching technical know how in a pragmatic business application.

# STRUCTURE OF THE COURSE CONTENT BLOCK I BUSINESS INNOVATION AND CREATIVITY

Unit 1: Skills and Styles of Innovation and Creativity

- Unit 2: Creative Organization
- Unit 3: Functional Innovation
- Unit 4: Personal Innovation and Self Awareness Plan

### **BLOCK II ENTREPRENEURSHIP**

Unit 1: Role and Functions of Entrepreneurs

- Unit 2: Entrepreneurial Competencies and Culture
- Unit 3: Entrepreneurial Motivation and Performance
- Unit 4: Women and Social Entrepreneurship

### BLOCK III BUSINESS IDEAS

- Unit 1: Sources of Business Ideas
- Unit 2: Business Planning and Measurement of Success
- Unit 3: Commencement of Internet Business
- Unit 4: Presentation of Feasibility Report

### **BLOCK IV ENTREPRENEURIAL TRANSITITONS**

Unit 1: Entrepreneurial Growth and Management Structure

Unit 2: Legal and Intellectual Property Issues

- Unit 3: Venture Capital and Entrepreneurial Finance
- Unit 4: Crisis and Symptoms of Business Failures

## BLOCK V INSTIUTIONAL FRAMEWORK OF ENTREPRENEUR

- Unit 1: Role of Government for Promotion of Entrepreneur
- Unit 2: Agencies for Entrepreneurship Development
- Unit 3: Turnaround Strategies and Rehabilitation Measures
- Unit 4: Global Entrepreneurship

- 1. Bellon Whittington, "Competing Through Innovation", Prentice.
- 2. Peter F Drucker, "Innovation and Entrepreneurship"
- 3. Vasant Desia, Management of Small Scale Enterprise, Himalaya Publishing House, New Delhi.
- 4. J C Verma and Gurpal Singh, Small Business and Industry A Handbook for Entrepreneurs, Sage Publications, New Delhi.
- Brandt, Steven C., The 10 Commandments for Building a Growth Company, ThirdEdition, Macmillan Business Books, Delhi, 1977

- 6. Bhide, Amar V., The Origin and Evolution of New Businesses, Oxford University Press, New York, 2000.
- 7. Desai, Vasant, Small Scale Enterprises Vols. 1-12, Mumbai, Himalaya Publishing House. (Latest edition).
- 8. Dollinger, Mare J., Entrepreneurship: Strategies and Resources, Illinois, Irwin, 1955.
- 9. Holt, David H., Entrepreneurship: New Venture Creation, Prentice-Hall of India, New Delhi, latest Edition.

### SUBJECT: HUMAN ASSET MANAGEMENT

This course will help the students to explore, recognize and analyse the multiple paradoxes related to the study and application of human resource as an asset in an organization. This course will help the students to understand the basic nature, functions, activities, operations and complexities of human resource management in the corporate realm.

## **OBJECTIVES:**

- 1. To introduce conceptual and theoretical foundations of human resource management.
- 2. To aware the importance of human and recognize as an asset in an organization.
- 3. To acquire the skills of interaction and execution of managerial duties with the help of human resources.
- 4. To understand the values and utilities of human resources in an competitive environment.

## STRUCTURE OF THE COURSE CONTENT

#### **BLOCK 1: HUMAN RESOURCE - INTRODUCTORY PERCEPTION**

Unit 1: Human resource management - concept, scope, objectives,

- philosophy and trends
- Unit 2: Functions organization and environment of human resource management
- Unit 3: HRM models, theories, approaches and fish bone diagram approach

# BLOCK 2: PROCUREMENT AND ACQUISITION OF HUMAN RESOURCES

- Unit 1: Human Resource Planning, Inventory and Forecasting Techniques
- Unit 2: Job Analysis and Employment Security
- Unit 3: Recruitment, Selection, Placement, Induction and Socialization

# **BLOCK 3: DEVELOPMENTS OF HUMAN RESOURCES**

- Unit 1: Employee Training
- Unit 2: Executive Development and Managerial Growth
- Unit 3: Career Planning and Management
- Unit 4: Promotion, Transfer and Separation
- Unit 5: Performance Appraisal and Merit Rating

### **BLOCK 4: WAGES AND SALARIES ADMINISTRATION**

- Unit 1: Theory of wages and job evaluation
- Unit 2: Pay plans and executive compensation
- Unit 3: Performance and financial incentives
- Unit 4: Benefits and services and employee commitment

### **BLOCK 5 : MAINTENANCE OF HUMAN RESOURCES**

- Unit 1: Discipline Administration, Grievances and Industrial Relations
- Unit 2: Collective Bargaining and Trade Unionism
- Unit 3: Employee Health, Safety and Security Welfare Measures
- Unit 4: Human Resource Audit, Accounting, Report and Information System
- Unit 5: Human Resource Empowerment

- 1. David A Decenzo & Stephen P Robbins, Personnel/Human Resource Management, Prentice Hall of India Ltd. Pearson.
- 2. N G Nair & Latha Nair, Personnel Management and Industrial Relations, Sultan Chand And Company New Delhi.

- 3. C B Mamaria and Mamaria, Personnel Management,
- 4. P C Tripathy, Human Resource Development, Sultan Chand & Sons, New Delhi
- 5. C B Gupta, Human Resource Management, Sultan Chand & Sons, New Delhi.
- 6. Chopra, S, and P. Meindl, 2004, *Supply Chain Management ? Strategy, Planning and Operation*, 2nd edition, Pearson Education (ISBN 81-297-0172-3).
- 7. Sople, V. V. (2004). Logistics Management: Supply Chain Imperatives, New Delhi: Pearson Education.
- 8. Verma M.M., Materials Management, New Delhi, S. Chand & Sons
- 9. Raghuram, G. and N. Rangaraj, 2000, *Logistics and Supply Chain Management: Cases and Concepts*, Macmillan, New Delhi

#### SUBJECT: CORPORATE FINANCE AND SERVICES

This course ensures to acquaint the students with the broad and contemporary framework of financial decision making in a corporate strategic business unit. This course also imbibes the modern tools and techniques of analytical information of finance.

#### **OBJECTIVES:**

- 1. To familiarize the changing environment of acquisition, allocation and distribution of financial resources.
- 2. To learn the importance of new tools and techniques of financial evaluation and decision variables.
- 3. To develop the skills of application of financial theories in the corporate market.
- 4. To aware the services and infrastructural facilities of financial system and markets.

#### STRUCTURE OF THE COURSE CONTENTS

### BLOCK 1 CORPORATE FINANCE AND VALUATION CONCEPTS

Unit 1: Corporate finance functions, scope, goals, organization and activities

Unit 2: Concepts of valuation and return

Unit 3: Portfolio theory, CAPM and Risk Diversification

Unit 4: Corporate financial policy & strategy and shareholder value creation

### BLOCK 2 ACQUISITIONS OF CORPORATE FINANCIAL RESOURCES

- Unit 1: Avenues of Short Term Fund Procurement
- Unit 2: Avenues of Long Term Fund Procurement
- Unit 3: Avenues of International Fund Procurement
- Unit 4: Indian and International Financial Environment

# BLOCK 3 ALLOCATIONS OF CORPORATE FINANCIAL RESOURCES

- Unit 1: Investment Analysis and Capital Budgeting Process
- Unit 2: Cost of Capital and Leverage Analysis
- Unit 3: Capital Structure Theories and Debit Analysis
- Unit 4: Dividend Policy and Theories

#### BLOCK 4 CORPORATE FINANCIAL SYSTEMS

- Unit 1: Banking System in India
- Unit 2: Development banks
- Unit 3: Money market and capital market operations and their recent trends

### BLOCK 5 CORPORATE FINANCIAL SERVICES

- Unit 1: Mutual funds and derivatives
- Unit 2: Merchant banking and corporate counseling
- Unit 3: Housing, leasing, consumer and export finance
- Unit 4: Factoring, venture capital, credit rating and depositories

- 1. Van Horne, Financial Management and Policy, Prentice Hall of India Ltd.
- 2. I M Pandey, Financial Management, Vikas Publishing House, New Delhi
- 3. S N Maheshwari, Management Accounting and Financial Control, Sultant Chand & Sons, New Delhi
- 4. S Gurusamy, Financial Services, Vikas Publishing House, New Delhi
- 5. B Santhanam, Financial Services, Margham Publications, Chennai.
- 6. Saunders, Anthony, Financial Markets and Institutions: A Modern Perspective
- 7. Assigned Articles (provided in class and on blackboard)
- 8. The Wall Street Journal
- 9. Financial Calculator (TI BA II Plus Recommended)

### SUBJECT CODE: MBA-09 SUBJECT: MARKETING PLANNING AND MANAGEMENT

This course presents the ideas of understanding market, marketing, marketing planning, organizing and controlling aspects in the current scenario. This study helps the modern marketers to arrange the resources strategically according to changing marketing needs and requirements.

## **OBJECTIVES:**

- 1. To understand the fundamental concepts and approaches of marketing
- 2. To learn the buyer behavior and marketing segmentation
- 3. To familiarize the 4p's in marketing system
- 4. To learn about the market and marketing analysis.

#### STRUCTURE OF THE COURSE CONTENTS

#### BLOCK 1 MARKETING CONCEPTS AND TASKS

- Unit 1: Customer value satisfaction and marketing tasks
- Unit 2: Digitalization, customization and e marketing
- Unit 3: Market and marketing research and information system
- Unit 4: Concept, approaches and functions of marketing

### BLOCK 2 MARKETING STRATEGIC PLANNING

- Unit 1: Marketing Action Plans
- Unit 2: Strategic Marketing Process
- Unit 3: Marketing Audit and Evaluation System
- Unit 4: Marketing Models and Competitor Analysis

#### **BLOCK 3 MARKETING PROGRAMMES**

- Unit 1: Consumer Behavior
- Unit 2: Marketing Segmentation
- Unit 3: Services Marketing
- Unit 4: Marketing Ethics and Legislation

#### **BLOCK 4 PRODUCT MANAGEMENT**

- Unit 1: Meaning policy and development of product
- Unit 2: Product line strategy
- Unit 3: Product identification branding and packaging
- Unit 4: Pricing of products

### BLOCK 5 MARKETING COMMUNICATION MANAGEMENT

- Unit 1: Sales Promotion Tools and Techniques
- Unit 2: Advertising
- Unit 3: Management of physical distribution
- Unit 4: Sales force management

- 1. Philip Kotler, Marketing Management Analysis, Planning and Control, Prentice Hall.
- 2. Guiltman J P & Gordon W P, Marketing Management Strategies & Programmes, Mc Graw Hill, New York.
- 3. Ramasamy & Namakumari, Marketing Management Planning, Control And Implementation, Macmillan India
- 4. SA Sherleker, Marketing Management, Vikas Publications.
- 5. S Jayachandran, Marketing Management, Tata Mc Graw Hill, 2003.

- 6. Border, N.H. and: Advertising Management-Text and Cases, Marshal, W.V Richard D. Irwin Inc. 1967.
- 7. Howard. J.M.: Consumer Behaviour in Marketing Strategies, Prentice Hall, 1989.
- Montegomery, D.B.: Management Science in Marketing, & Urban. G.L. Prentice Hall, 197

### SUBJECT CODE: MBA-10 SUBJECT: PRODUCTION TECHNOLOGY AND INDUSTRIAL ENGINEERING

This course focuses on basic managerial issues arising in the production and operations of both manufacturing and service industries. The objectives are to familiarize students with the problems and issues confronting production technology managers and to introduce language, conceptual models, and analytical techniques that are broadly applicable in confronting such problems.

### **OBJECTIVES:**

- 1. To address rapid changes in technology application to production and industrial engineering management
- 2. To focus on some fundamental concepts and techniques of production system
- 3. To provide some significant background of pragmatic implementation of technology in managerial decision making.
- 4. To emphasize the theory of work design, product development, order delivery and customer service through by business process.

# STRUCTURE OF THE COURSE CONTENT

# **BLOCK 1: TECHNOLOGY OF PRODUCTION TECHNIQUES**

- Unit 1: Meaning and implication of technology
- Unit 2: Technology forecasting
- Unit 3: Machine tools process technology
- Unit 4: FMS, JIT, MRP -I, MRP-II and advanced techniques

### **BLOCK 2: PRODUCTION PLANNING**

- Unit 1: Integrated Production Planning System
- Unit 2: Procurement Planning and Inventory Policy
- Unit 3: Scheduling and Optimization
- Unit 4: Production Monitoring System

## **BLOCK 3: PRODUCTION DESIGN AND ECONOMICS**

- Unit 1: Facilities Location and Layout
- Unit 2: Capacity and Work System Design
- Unit 3: Management Information System for Production Technology
- Unit 4: Maintenance and Waste Management

## **BLOCK 4: PRODUCTIVITY**

- Unit 1: Measurement of productivity
- Unit 2: Work study and sampling
- Unit 3: Cost reduction and value analysis
- Unit 4: Cost and financial impact of operational activities

### **BLOCK 5: INDUSTRIAL ENGINEERING**

- Unit 1: Quality assurance
- Unit 2: Methods of engineering and ergonomics
- Unit 3: Manufacturing Automation
- Unit 4: Materials Handling
- Unit 5: Stores and Purchase Management

- 1. Adam & Ebert, Production and Operation Management, Prentice Hall
- 2. Op Khanna, Industrial Engineering And Management, Dhanbat Rai & Sons, New Delhi

- 3. T Hill, Production/Operation Managemnet, Prentice Hall, London
- 4. Berk J and Berk S, Total Quality Management, Implementing Continuous Improvement, Excel Books, New Delhi.
- 5. Chary S N, Production and Operation Management, Tata Mcgraw Hill, New Delhi.
- 6. Willie Harruner, Occupational Safety Management and Engineering, latest edition. Prentice-Hall. ISBN 0-13-629437-5.
- 7. M.S. Sanders, Human Factors in Engineering and Design, 7th Edition. McGraw-Hill, 1993.
- 8. R.S. Bridger, Introduction to Ergonomic. McGraw-Hill, ISBN 0-07-007741-X.
- 9. Laudon & Laudon, Management Information Systems: A Comtemporary Perspective, latest edition. MacMillan, 1991.

### SUBJECT: INFORMATION SCIENCE FOR MANAGERS

The purpose of this course is to present the fundamentals of the computer, data processing techniques, and concepts of e mail, e commerce and tele working. It helps the modern manager to process business applications in payroll generation, bill generation, e commerce and e communication or complicated decision making in computerized environment.

## **OBJECTIVES:**

- 1. To know the development of computer & communication technology and its application in managerial decision making.
- 2. To learn the concept and need of system development in managerial work
- 3. To understand the impact of information technology in corporate environment.
- 4. To assess the changes and requirements of business appraisal in terms of information technology.

# STRUCTURE OF THE COURSE CONTENT BLOCK 1: COMPUTER SYSTEM

- Unit 1: Computer and data processing
- Unit 2: Computer peripherals and hardware
- Unit 3: Operating system an introduction
- Unit 4: Selection and analysis of computer system

# BLOCK 2 : MANAGEMENT INFORMATION SYSTEM

- Unit 1: Structure and Development of MIS
- Unit 2: Prerequisites and Installation of MIS
- Unit 3: MIS Reports
- Unit 4: Computer Based MIS

### **BLOCK 3: COMPUTER APPLICATIONS IN BUSINESS**

- Unit 1: electronic data processing system and flow charts
- Unit 2: computer application in accounting
- Unit 3: computer application in inventory control
- Unit 4: computer application in payroll

#### **BLOCK 4: SYSTEM ANALYSES AND DESIGN**

- Unit 1: System development phases
- Unit 2: Master development plan
- Unit 3: System documentation
- Unit 4: System implementation

# **BLOCK 5 DATA PROCESSING**

### Unit 1: Data Representation

- Unit 2: Data processing resources
- Unit 3: Data processing standards and documentation
- Unit 4: Data processing and EDP environment

- 1. Davis Gordon B & Olson Margrethe H, Management Information System Tata Mc Graw Hill International Edition
- 2. Mundick Robert G, Ross, Joel E and Claggett, James R, Information Systems for Modern Management, Prentice Hall of India. New Delhi.
- 3. V K Kapoor, Information Technology and Computer Application, Sultan Chand & Sons, New Delhi.
- 4. Analysis and Design of Information Systems, Rajaraman, Prentice Hall

- 5. Decision Support Systems and Intelligent Systems, Turban and Aronson, Pearson Education Asia
- 6. Management Information Systems, Schulthesis, Tata McGraw Hill
- 7. Management Information Systems Sadagopan, Prentice Hall
- 8. Management Information Systems Jayant Oke

# SUBJECT: STRATEGIC MANAGEMENT AND CORPORATE GOVERNANCE

This course helps the students to craft a strategy and choose a superior competitive position by analyzing and exploring conceptual frameworks and models to gain practical knowledge and application in management and execution arena.

## **OBJECTIVES:**

- 1. To identify and choose the best strategy for competitive advantage
- 2. To explore models and paradigms for strategic insights.
- 3. To assess the critical conditions and challenging puzzles in business.
- 4. To incorporate the best governance practice in the world of corporate business.

# STRUCTURE OF THE COURSE CONTENT

# BLOCK I INTRODUCTION TO STRATEGY

- Unit 1: What Is Strategy And Strategic Management?
- Unit 2: Strategic Management Process and Models
- Unit 3: Role of Top Management and Board Of Directors
- Unit 4: Strategic Intent

### BLOCK II RESOURCES DYANMICS

- Unit 1: Scanning and Diagnosis of Environment
- Unit 2: Strategic Advantage Profile
- Unit 3: Corporate and Industry Analysis
- Unit 4: Business Level Strategies

## BLOCK III STRATEGIC IMPLEMENTATION AND CONTROL

- Unit 1: Strategic Choice and Analysis
- Unit 2: Strategic Implementation
- Unit 3: Strategic Control and Audit
- Unit 4: International Strategic Issues

# BLOCK IV BUSINESS ETHICS

- Unit 1: Concept of Business Ethics
- Unit 2: Value Based Organizations
- Unit 3: Discriminatory and Prejudicial Employee Practice
- Unit 4: Ecological Consciousness

# BLOCK V CORPORATE GOVERNANCE

- Unit 1: Overview of Corporate Governance
- Unit 2: Directorial Competence and Board Effectiveness
- Unit 3: Disclosure and Investor Protection
- Unit 4: Corporate Reputation, Legitimacy and Crime

- 1. Arthur A Thompson A J Strickland John E Gamble Arun K Jain Crafting And
- 2. Executing Strategy Concepts And Cases Tata Mcgraw-Hill Publishing 2006
- 3. Azhar Kazmi Business Policy And Strategic Management Tata Mcgraw- Hill Publishing 2002
- 4. Francis Cherunilam Strategic Management Himalaya Publishing House 1998
- 5. John A Pearce Richard B Robinson Strategic Management Tata Mcgraw- Hill Publishing 2005
- 6. M.Jeyarathnam Business Policy And Strategic Management Himalaya Publishing House 2007
- 7. Bhatia S K, Business Ethics And Managerial Values, Deep And Deep Publication, 2001.
- 8. Manual G Valasquez, Business Ethics Concepts and Cases, Pearson Education, 2002.
- 9. N. Gopalasamy, Corporate Governance, Wheeler Publishing, 1998.

# SUBJECT: RESEARCH METHODOLOGY

This course enables the students to apply the theoretical knowledge in the pragmatic corporate environment to identify the solution to various managerial difficulties and complexities. This course presents the basic concepts and theories of research to choose the optimal decision in managerial problems.

### **Objectives:**

- 1. To understand the basics of research methods in managerial and corporate areas.
- 2. To learn the techniques of assessment and evaluation of research design for managerial paradigm.
- 3. To aware the various methods of data analysis and application in its decision making.
- 4. To learn the format and presentation of research report

#### Structure of the course content

#### BLOCK I RESEARCH AN INTRODUCTION

- Unit 1: Meaning and Types Of Research
- Unit 2: Research Process
- Unit 3: Problem Identification
- Unit 4: Research Design

# BLOCK II SAMPLING DESIGN

- Unit 1: Meaning and Steps in Sampling
- Unit 2: Types of Sampling
- Unit 3: Data Collection
- Unit 4: Data Processing

# BLOCK III TESTING OF HYPOTHESIS

- Unit 1: Meaning, Sources and Types of Hypothesis
- Unit 2: Parametric Test of Hypothesis
- Unit 3: Non Parametric Test of Hypothesis
- Unit 4: Techniques of Measurement and Scaling

### BLOCK IV DATA INTERPRETATION AND REPORT PRESENTATION

- Unit 1: Meaning of Interpretation
- Unit 2: Report Meaning and Types
- Unit 3: Presentation of Report
- Unit 4: Mechanics of Writing of Research Report

## BLOCK V SOFTWARE APPLICATION OF RESEARCH

- Unit 1: SPSS Application for Research Methodology
- Unit 2: MS- Excel Application for Research Methodology

- 1. C R Kothari, Research Methodology,
- 2. Donald R Cooper, And Pamela S Schindler, Business Research Methods, Tata Mcgraw Hill, New Delhi.
- 3. Rao K V, Research Methods for Management and Commerce, Sterling Publications.
- 4. P C Tripathy, Research Methods for Social Sciences, Sultan Chand & Sons, New Delhi.
- 5. Uma Sekeran, Research Methods for Business, Wiley Publications.
- 6. Cooper and Schindler Business Research Methods (Tata Mc Graw Hill, 9th Edition)
- 7. Saunders Research Methods for Business students (Pearson Education, 2nd Edition, 2007)
- 8. Panneer Selvam Research Methodology (Prentice Hall of India, Edition 2008)
- 9. Gravetter Research Method for Behavourial Sciences (Cengage Learning)

# SUBJECT: TOTAL QUALITY MANAGEMENT

This course provides in depth understanding of problems and issues in total quality management. It also incorporates the managerial reasoning and analyzing in order to derive an appropriate course of action by focusing quality in products and services.

# **OBJECTIVES:**

- 1. To understand the quality implication in business set up.
- 2. To ensure the principles and tools used in total quality management.
- 3. To create an awareness about the quality certification process.

# STRUCTURE OF THE COURSE CONTENT

### BLOCK I CONCEPT OF QUALITY MANAGEMENT

- Unit 1: Concept, Principles and Role of TQM Implementation.
- Unit 2: Quality Control Techniques
- Unit 3: Cost of Quality
- Unit 4: Kaizen and Continuous Improvement

# BLOCK II PRINCIPLES OF TQM

- Unit 1: Customer Specification and Perception
- Unit 2: Employee Involvement and Retention
- Unit 3: Supplier Relationship Movement
- Unit 4: Service Quality

### BLOCK III QUALITY ANALYSES

- Unit 1: Introduction to Statistics
- Unit 2: Statistical Control Charts
- Unit 3: Probability Estimation
- Unit 4: Measurement of Reliability and Sampling
- Unit 5: Experimental Designs

# BLOCK IV QUALITY SYSTEMS

- Unit 1: ISO 9000
- Unit 2: Six Sigma
- Unit 3: Certification Requirements
- Unit 4: Standards for Quality

# BLOCK V BENCHMARKING AND QUALITY CIRCLE

- Unit 4: Introduction to Benchmarking
- Unit 2: Quality function Deployment
- Unit 3: Quality Circle
- Unit 4: Quality Awards

- James Evans and William M Lidsay, The Management and Control of Quality, Thomson Learning, 2002
- Narayana V and N S Sreenivasan, Quality Management-Concepts and Tasks, New Age International, 1996.
- 3. Shailendra Nigam, Total Quality Management, Excel Books, New Delhi.
- 4. James R.Evans & William M.Lidsay, The Management and Control of Quality, (5th Edition), South-Western (Thomson Learning), 2002 (ISBN 0-324-06680-5).
- 5. Feigenbaum.A.V. "Total Quality Management, McGraw-Hill, 1991.
- 6. Oakland.J.S. "Total Quality Management Butterworth Hcinemann Ltd., Oxford. 1989.
- 7. Zeiri. "Total Quality Management for Engineers Wood Head Publishers, 1991.
- 8. Feigenbaum.A.V. "Total Quality Management, McGraw-Hill, 1991.

# SUBJECT: INTERNATIONAL BUSINESS MANAGEMENT

This course is to impart special knowledge of global aspects of business and operations so as to equip the students suitable for entry level managerial positions in the field of international business management.

#### **OBJECTIVES**

- 1. To gain in depth understanding and analytical skills to conduct the business globally.
- 2. To effectively carrying the international business operations in complex structure.
- 3. To acquaint with international business environment and its impact on business operation.

# STRUCTURE OF THE COURSE CONTENT

### BLOCK I INTERNATIONAL BUSINESS ENVIRONMENT

- Unit 1: Nature and Scope of International Business Environment
- Unit 2: Environmental Analysis
- Unit 3: Theories of International Business
- Unit 4: India's International Trade: Trends, Directions and Compositions

### BLOCK II INTERNATIONAL INSTITUTIONS

- Unit 1: WTO and GATT
- Unit 2: World Bank and IMF
- Unit 3: Regional Economic Integration

### BLOCK III MNC AND FOREIGN INVESTMENT

- Unit 1: FDI Theories
- Unit 2: Nature and Management of MNC
- Unit 3: Strategic Analysis of International Merger
- Unit 4: Business Process Outsourcing

## BLOCK IV INTERNATIONAL TRADE OPERATIONS

- Unit 1: Export Documentation and Procedures
- Unit 2: Export Financing Methods
- Unit 3: Formalities of Claiming Export Incentives
- Unit 4: Legal Framework of International Trade

# BLOCK V INTERNATIONAL BUSINESS MANAGEMENT

- Unit 1: International Marketing
- Unit 2: International Logistics
- Unit 3: International Business Negotiations
- Unit 4: International Business Culture

- 1. V K Bhalla, International Business, Anmol Publications, New Delhi.
- 2. Export Import Policy, Government of India,
- 3. S C Jain, International Marketing Prentice Hall, New Delhi.
- 4. Denies John D and Radebaugh Lee H, International Busines Environment and Operations.
- 5. Francis Cherunilam, International Business Environment, Prentice Hall of India.
- 6. Alan C Shapiro : Multinational Financial Management, Prentice Hall, New Delhi
- 7. Ian H Giddy: Global Financial Markets, AITBS Publishers and Distributors, New Delhi
- 8. C Jeevanandam, Foreign Exchange: Practice, Concepts, Sultan Chand & Sons, New Delhi
- 9. Vijayabhaskar P and Mahapatra B., Derivatives Simplified, Respose Books, Sage Publications, New Delhi

### **SEBJECT CODE: BF-01**

# SUBJECT : BANKING MANAGEMENT AND FINANCIAL REPORTING

This course intents to impart the basic and conceptual background knowledge of banking operation, activities, functions and financial products delivery mechanisms along with reporting standards.

### **OBJECTIVES:**

- 1. To acquire the competence to handle the bank related jobs and career.
- 2. To lay the foundation of strong knowledge base in the banking activities.
- 3. To understand the financial reporting standards and presentation in Banks.
- 4. To Manage the Financial aspects in Banking Operations.

# STRUCTURE OF THE COURSE CONTENTS

### BLOCK I: CONCEPTUAL FRAMEWORK OF BANKING BUSINESS

- Unit 1: Indian Banking and Financial System
- Unit 2: Commercial Banks: Meaning Types and Functions
- Unit 3: Role of Reserve Bank of India
- Unit 4: New Dimensions and Innovative Banking Products

### **BLOCK II: BANKING OPERATIONS**

- Unit 1: Deposit Mobilization Strategies
- Unit 2: Forms of Advances and Credit Requirements
- Unit 3: Documentation and Procedure of Bank Lending
- Unit 4: Banking and Customer Relationships

## **BLOCK III: BANKING SECTOR REFORMS**

- Unit 1: Monetary and Credit Policy Review
- Unit 2: Banking Sector Reforms and Regulation
- Unit 3: Development Banking: Role and Activities
- Unit 4: Non Banking Financial Intermediaries

### BLOCK IV: UNDERSTANDING ANNUAL ACCOUNTS

- Unit 1: Preparation of Annual Accounts of Banking Companies
- Unit 2: Financial Reporting Standards and Formats
- Unit 3: Non Performing Advances: Norms and Provision

## BLOCK V: MANAGEMENT OF ASSETS AND LIABILITIES

- Unit 1: Asset and Liability Management
- Unit 2: Managing Capital Adequacy
- Unit 3: Managing Bank Capital
- Unit 4: Managing Credit and Interest Rate Risk

## **RECOMMENDED TEXT BOOKS:**

- 1. Read E W. Commercial Bank Management, Harper, and Row publications, New Delhi.
- 2. Seth, Marketing of Banking Services, Macmillan India Ltd, New Delhi.
- 3. B.Santhanam, Banking Theory, Law and Practice, Margham Publication, Chennai.
- 4. Annual Reports of RBI.
- Brigham & Ehrhardt, Financial Management Theory & Practice, Thomson Learning, 10/e – 2004
- Ross, Westerfield & Jaffe, <u>Corporate Finance</u>- TMH 7/e, 2005 Advanced Financial Management – Sudhindra Bhat – Excel Books.
- 7. Vanhorne, Financial Management & Policy, Pearson / PHI

- 8. Keown, Martin, Petty. Scott, Financial management :principles and applications—PHI
- 9. Brearly and Myers, Principle of Corporate Finance– TMH– 7/e, 2004
- 10. Ashwath Damodaran, Corporate Finance Theory & Practice John Wiley, 2003
- 11. Pandey & Bhatt, Cases in Financial Management TMH, 2/e, 2003
- 12. Corporate Financial Strategy Ruth Bendel EL, Sevier India (P) Ltd.
- 13. Kothari & Dutta : Contemporary Financial Management -Macmillan

## SUBJECT CODE: BF-02 SUBJECT: PORTFOLIO AND SECURITY ANALYSIS

The goal of the course is to become familiar with the theory and empirical evidence related to investment management. Topics will include fundamentals of security valuation, the functioning of capital markets, optimal portfolio construction, elements of investor psychology, performance evaluation, and risk measurement. It emphasize stocks, and other investments such as fixed-income securities and financial derivatives

# **OBJECTIVES:**

- 1. To understand the concept of investment setting
- 2. To learn various methods of investment analysis.
- 3. To create an effective portfolio and evaluate its performance

## STRUCTURE OF THE COURSE CONTENT BLOCK I: INVESTMENT SETTING

- Unit 1: Investment Meaning and Concepts
- Unit 2: Investment Planning, Process and Types
- Unit 3: Relationships between Speculation, Gambling And Investment
- Unit 4: Hedging Concepts and Portfolio Management
- Unit 5: Investment Avenues

## BLOCK II: SECURITIES MARKETS AND FUNCTIONS

- Unit 1: Indian Capital Market and Money Market
- Unit 2: SEBI Rules and Regulations
- Unit 3: Trading Mechanism and Demat Operations
- Unit 4: Reforms in Securities Markets

# **BLOCK III: INVESTMENT ANALYSES**

- Unit 1: Risks Return Concepts
- Unit 2: Equity Valuation
- Unit 3: Bond Analysis

### **BLOCK IV: APPROACHES TO INVESTMENT ANALYSIS**

- Unit 1: Kinds of Investment Analysis
- Unit 2: Fundamental Analysis
- Unit 3: Technical Analysis
- Unit 4: Efficiency Analysis

# **BLOCK V: PORTFOLIO EVALUATIONS**

Unit 1: Portfolio Analysis and Diversification Strategies

- Unit 2: Portfolio Theories and Models
- Unit 3: Portfolio Selection
- Unit 4: Portfolio Revision and Performance Evaluation

# **RECOMMENDED TEXT BOOKS:**

- 1. Donald E Fischer & Ronald J Jordan, Security Analysis & portfolio Management, Prentice Hall of India Ltd. New Delhi, 2000.
- 2. V K Bhalla, Investment Management, Sultan Chand & Company, 2009
- V A Avadhani, Securities Analysis and Portfolio Management, Himalaya Publichsing House, 1997.
- 4. Punithavathy Pandian, Security Analysis and Portfolio

Management, Vikas Publishing House, 2001.

5. Stephen H.Penman: Financial Statement Analysis and Security Valuation, TMH, 2004.

6. William F. Sharpe, Gordon J.Alexander and Jeffery V.Bailey: Investments, Prentice Hall, 2002.

7. Donald E. Fischer and Ronald J.Jordan: Security Analysis and Portfolio Management, Pearson Education, 2004.

8. Charles P. Jones, Investments Analysis and Management, eighth Edition, John Wiley & Sons, 2001.

9. Prasanna Chandra, Investment Analysis and Portfolio Management, 3/e Tata McGraw-Hill Publishing Co. Ltd. New Delhi, 2003.

10. Edwin J. Elton, Martin J. Gruber: Modern Portfolio Theory and Investment Analysis, 5/e, John Wiley & Sons, 2001.

11. Sidney Cottle, Roger F. Murray, Frank E. Block, Graham and Dodd: Security Analysis, 5/e, Tata McGraw-Hill, New Delhi, 2002.

12. Ranganatham : Investment Analysis and Portfolio Management Pearson Education.

#### SUBJECT CODE: BF-03 SUBJECT : FINANCIAL RISK MANAGEMENT AND INSURANCE SERVICES

The objective of this course is to provide an introduction as well as an in depth understanding of Financial Risk and its modelling and analysis. It helps to develop strong conceptual framework of Financial Risk and Mitigation Strategies. This Course also includes the delivery products of Insurance in terms of Financial Risks.

## **OBJECTIVES:**

- 1. To understand the risk concepts and theories
- 2. To understand the risk management and models for Bank managers
- 3. To Analyze the effective risk management exposure and implications
- 4. To understand the insurance products and delivery mechanisms.

### BLOCK I: INTRODUCTION TO FINANCIAL RISK MANAGEMENT

- Unit 1: Introduction to Risk Management: The Concept of Risk Risk vs. Uncertainty
- Unit 2: Types of Risks: Market Risk, Credit Risk, Operational Risk, Interest risk, Business risk, Systematic risk
- Unit 3: Classifying Pure Risks Methods of handling Pure risks Risk Management process

Unit 4: Risk Financing Techniques – Risk Management Objectives

Unit 5: Risk Management Information Systems (RMIS) - Risk Control

### **BLOCK II: MANAGEMENT OF FINANCIAL RISK**

- Unit 1: Risk Management by Individuals
- Unit 2: Factors Effecting Individual Demands for Insurance
- Unit 3: Risk Management by Corporations
- Unit 4: Corporate Risk Management Process
- Unit 5: Types of Risk Managing Firms.

## BLOCK III: BASIC INSURANCE SERVICE

- Unit 1: Growth & Development of Indian Insurance Industry
- Unit 2: Regulations of Insurance Business and the Emerging Scenario
- Unit 3: Introduction to Life & General Insurance Life Insurance: Features of Life Insurance
- Unit 4: Essentials of Life Insurance Contract Kinds of Insurance Policies
- Unit 5: Premium Determination Life Policy Conditions

# BLOCK IV: FIRE MARINE AND OTHER INSURANCE SERVICES

- Unit 1: Fire Insurance: Fire Insurance Contracts and Fire Insurance Coverage
- Unit 2: Policies for Stocks, Rate Fixation in Fire Insurance and settlement of cliams
- Unit 3: Settlement of Claims. Marine Insurance: Marine Insurance Contract
- Unit 4: Types of Marine Insurance, Marine Cargo Losses and Frauds
- Unit 5: Settlement of Claims.

### BLOCK V: MISCELLANEOUS INSURANCE SERVICES

- Unit 1: Miscellaneous Insurance: Motor Insurance
- Unit 2: Employer's Liability Insurance, Personal Accident, and Sickness Insurance,
- Unit 3: Aviation Insurance Burglary Insurance Fidelity Guarantee Insurance
- Unit 4: Engineering Insurance Cattle Insurance
- Unit 5: Crop Insurance.

# **REFRENCE BOOKS:**

- 1. DR. P.K.GUPTA: Insurance and Risk Management, 1st edition, Himalaya Publishing House.
- 2. DR. P.K.GUPTA: Fundamentals of Insurance, 1st edition, Himalaya Publishing House.
- 3. C.Gopala Krishnan: Insurance Principles & Practice, Sterling Publishers Pvt. Ltd., New Delhi.
- 4. George G. R. Lucas, Ralph H.Wherry : INSURANCE, Principles and Coverages, U.S.A.
- 5. Prof. K.S. N.Murthy ad K.V.S. Sarma: Modern Law of Insurance In India, N.M.Tripathi Pvt. Ltd., Bombay.
- 6. IIBF, "Bank Financial Management"
- 7. Bagchi, S.K. "Credit Risk Management." Jaico Publishing House,

Mumbai.

8. Rose, Peter. "Commercial Bank Management" 5th Edition, Texas A

& M University College Station.

9. Chance. "Introduction to Derivatives & Risk Management"

Thomson Learning, New Delhi.

### SUBJECT: BANKING LEGISLATION AND REGULATION

This course provides an overview of the legal aspects of banking and the legal framework within which banks function. Topics include the court system, consumer protection, tangible and intangible property ownership, and the legalities and regulations of bank transactions. Upon completion, students should be able to discuss the non-technical aspects of the legal system and how these affect the bank's organization and operation.

# **OBJECTIVES**

- 1. To understand the legal & regulatory framework of the banking system
- 2. To implement the various laws and enactments affecting day to day Banking operations.
- 3. To ensure the legislative regulations to discharge the efficient functioning of banking businesses.

## STRUCTURE OF THE COURSE CONTENT BLOCK I: LEGAL INSRUMENTS

Unit 1: Banking Instruments

Unit 2: Legal Issues Pertaining To Banking Instruments

Unit 3: LOC & Deferred Payments and Guarantees

### **BLOCK II: LAWS PERTAINING TO BANKERS**

- Unit 1: Indemnity/Guarantee
- Unit 2: Banker's Obligations
- Unit 3: Banking Ombudsman
- Unit 4: Laws Concerning Securities

# BLOCK III: CONSUMERS REDRESSAL SYSTEM

- Unit 1: Government Protection
- Unit 2: SARFAESI Act, Consumer Protection Act
- Unit 3: Laws for Commercial Operations

## BLOCK IV: LAWS PERTAINING TO BANKING OPERATIONS

- Unit 1: Banking Regulation Act 1949
- Unit 2: The Reserve Bank of India Act 1934
- Unit 3: Negotiable Instruments Act 1881

### **BLOCK V: SPECIAL LAWS FOR BANKERS**

- Unit 1: Securitization and Reconstruction of Financial Assets And Enforcement of Security Interest Act 2002
- Unit 2: Prevention of Money Laundering Act 2002
- Unit 3: Export Import Bank of India Act 1981
- Unit 4: Foreign Exchange Management Act 1999

## **RECOMMENDEND TEXT BOOKS**

- 1. Banking Law in Theory & Practice by S.N. Gupta, Universal Law Publication.
- 2. Banking Law & Practice by S.N Maheswari, Kalayani Publisher.
- 3. Banking Law and Practice by R.K.Gupta.
- 4. Banking Law & Practice by M.L. Tannan, Orient Law House
- 5. Banking: Law and Practice- P.N. Varshney
- 6. Banking: Theory and practice- E.Gordon, K. Talraj
- 7. Banking: Law and practice in India- Tannan
- 8. Banking: Law and practice in India- Maheshwari

- 9. Fundamentals of Banking- Dr. G.V.Kayandepatil, Prof. B.R.Sangle, Dr. G.T.Sangle, Prof. N.C.Pawar
- 10. Banking: Law and Practice- Prof. Mugle
- 11. Banking and financial system Vasant Desai
- 12. Banking theory and practice- K.C.Shekhar
- 13. Fundamentals of banking'- Dr. R.S.S.Swami

### SUBJECT CODE: BF-05 SUBJECT : INTERNATIONAL FINANCIAL MANAGEMENT

This course extends the principles of Finance to an international context. In an international context, aside from asset risk, firms face the additional component of exchange rate and interest rate risk management to its global investment and financing decisions.

# **OBJECTIVES:**

- 1. To provide students with the knowledge, understanding and skills required to operate effectively in international finance.
- 2. To allow students to make financial decisions in a fast moving international environment.
- 3. To provide a source of highly skilled graduates to the financial services industry.
- 4. To prepare students for high level positions in industry, commerce and banking

# STRUCTURE OF THE COURSE CONTENT

# BLOCK I: INTERNATIONAL FINANCIAL MANAGEMENT IN GLOBAL CONTEXT

Unit 1: Nature, Scope, Importance and Theories of IFM

Unit 2: Domestic Financial Markets and Off Shore Markets

Unit 3: BOP - Components and Impact on Indian Global Economy

# BLOCK II INTERNATIONAL MONETARY SYSTEMS

- Unit 1: Multilateral Financial Institutions
- Unit 2: Exchange Rate Regimes
- Unit 3: Foreign Exchange Risk Management
- Unit 4: Interest Rates PPP, IRP Theories

# BLOCK III THE FOREIGN EXCHANGE MARKET

- Unit 1: Structure of Foreign Exchange Market
- Unit 2: Transaction Types and Settlement
- Unit 3: Arbitrage and Speculation

# BLOCK IV FOREIGN EXCHANGE EXPOSURES

- Unit 1: Management of Transaction Exposure
- Unit 2: Management of Translation Exposure
- Unit 3: Management of Economic Exposure
- Unit 4: Management of Political Exposure

# BLOCK V EXCHANGE RATE DETERMINATIONS

- Unit 1: Exchange Rates and Quotations
- Unit 2: Exchange Rate Behavior, Cross Rates
- Unit 3: Foreign Exchange Market Participants
- Unit 4: Forecasting Exchange Rates

# **RECOMMENDEND TEXT BOOKS**

1. Sharan – International Finance Management- 3/e

2. Madhu Vij- Multinational Financial Management - Excel

3. Jain, Periyad, & Yadav – International Finance Management ---(Mc Millan)

4. PG Apte - International Finance-A Business Pespective - TMH, 1/e

5. V K Bhalla– International Finance Management ---(Anmol)

6. S P Srinivasan & Dr B Janakiram - International Finance

Management ---(Biztantra Wiley Dreamtech, 2005)

7. Exchange Rate & International Finance - Copland - Pearson, PHI.

 Bavid Eieteman – Multinational Business Finance – Pearson Education, 10/e, 2003
Allan C Shapiro – Multinational Financial Management – John Wiley, 2004
Buckley – Multinational Finance – Pearson/PHI, 5/e
International Financial Markets – Machiraju – New Age International, 2004
International Finance – A case book – Desai – Wiley India (P) Ltd.
Stehus Page Wasten – International Financial Management – John

13. Sathye Rose, Weston - International Financial Management – John wiley – 2006

14. International Corporate Finance, Madhura, Thomson, 8 Ed.

### SUBJECT CODE: BF-06 SUBJECT : TECHNOLOGY AND E-BANKING FOR MANAGERS

This course presents the use of information technology and its impact in their operation of banking business. This course also incorporates the application of E-Banking and Internet Banking for the growth and development of the scope of banking activities.

# **OBJECTIVES**

- 1. To understand the major challenges and opportunities in electronic banking & payment systems
- 2. To aware the leveraging technology to effectively help manage & deliver in a highly complex environment
- 3. To Build customer confidence in banking internet payment security system
- 4. To set the stage for state-of-the-art e-payment systems
- 5. To promote the usage of electronic banking among its customers

# STRUCTURE OF THE COURSE CONTENT

# BLOCK I INFORMATION TECHNOLOGY IN BANKING

- Unit 1: Impact of Technology in Banks
- Unit 2: Technology in Finance and Service Delivery
- Unit 3: MIS Reports and Database Used In Banks

### BLOCK II ENHANCEMENT OF BANKING OPERATIONS THRO' IT

- Unit 1: Recent Developments in Banking Industry
- Unit 2: Customer Change Process to E-Banking.
- Unit 3: Products Offered Thro' E-Banking
- Unit 4: Issues in E-Banking

# BLOCK III PAYMENT SYSTEMS

- Unit 1: Core Banking Business Technology
- Unit 2: Electronic Payment System
- Unit 3: PIN in Conjunction with Magnetic Cards
- Unit 4: Bank Electronic Devices

## BLOCK IV FUNDS TRANSFER SYSTEM

- Unit 1: EFT
- Unit 2: SWIFT
- Unit 3: RTGS
- Unit 4: Network Systems in Fund Transfers

# BLOCK V SECURITIES AND CONTROL

- Unit 1: Confidentiality and Secrecy of Data
- Unit 2: Computer and Information System Audit
- Unit 3: Global Developments in Information Technology

### **RECOMMENDED TEXT BOOKS:**

- Nand Dharmeja & K.S. Sastry Finance & Accounting for ,Managerial Competiveness Weeler Publishing, Allahabad
- 2. Eugene .F. Brigham & Joel F Houston Fundamentals of <u>Financial Management</u> Thomson Learning.
- 3. P.H. Bassett Computerised Accounting, NCC Blackwell Ltd., Oxford, 1994
- 4. M.C Shukla & T.S.Grewal, Advanced Accounts- S.Chand & Co., New Delhi

- 5. Ravi Kalkota, Andrew B. Whinston, Electronic Commerc A Manager's Guide -Pearson Education 2006.
- 6. Khan and Jain Theory and Problems in Tata Mc Graw Hill Financial Management
- 7. I.M.Pandey Financial Management , Vikas Thomson Learning Publishing, NewDelhi.
- 8. .Bhaskar- E-Commerce (Tata McGraw-Hill)
- 9. Krishnamurthy- E-Commerce Management: Text and Cases (Vikas)
- 10. Laudon and Traver- E-Commerce: Business, Technology, Society (Pearson Education)
- 11. Michel D et al- Business-to-Business Marketing (Palgrave, 2003)
- 12. Greenstein and Feinman- Internet securities
- 13. Kalakota and Whinston- Frontiers of electronic commerce (Pearson Education),
- 14. Kalakota R- Electronic Commerce: A manager's guide (Pearson Education) 2000

### SUBJECT CODE: BF-07 SUBJECT: FINANCIAL INSTITUTIONS AND SERVICE MANAGEMENT

This course equips the students to create, adopt and avail the various financial services by analyzing, evaluating and assessing the institutional framework. This course helps the managers to identify the service utilities and its strategic benefits.

# **OBJECTIVES:**

- 1. To understand the various financial institutions and their functions
- 2. To aware its utilities and benefits for the corporate world
- 3. To familiarize the services offered by both asset and liability based institutions.
- 4. To evaluate the effectiveness of financial products and services availability.

### STRUCTURE OF THE COURSE CONTENTS

### BLOCK I FINANCIAL SYSTEM

- Unit 1: Indian Economic Environment
- Unit 2: Indian Financial System
- Unit 3: International Financial System
- Unit 4: Financial Instruments

# BLOCK II MERCHANT BANKING

- Unit 1: Concept, Function and Growth of Merchant Bankers
- Unit 2: Institutional Structure and SEBI Guidelines
- Unit 3: Issue Management
- Unit 4: Corporate Counseling

### BLOCK III MUTUAL FUNDS

- Unit 1: Concept, Objectives and Functions of Mutual Funds
- Unit 2: Fund Accounting and Portfolio Valuation
- Unit 3: Performance Measurement and Investor Protection
- Unit 4: SEBI Regulations

## **BLOCK IV** FINANCIAL INSTITUTIONS

- Unit 1: Evolution and Role of Development Banks
- Unit 2: Role of Industrial Development Banks
- Unit 3: Role of Agricultural Development Banks
- Unit 4: Role of Export Promotion Banks

# BLOCK V FINANCIAL SERVICES

- Unit 1: Leasing and Hire Purchase
- Unit 2: Venture Capital and Factoring
- Unit 3: Credit Rating and Credit Cards
- Unit 4: Consumer Finance and Securitization

# **RECOMMENDED TEXT BOOKS**

- 1. E.Gordon, K.Natarajan, emerging scenario of financial services, Himalaya publishing house, Mumbai.
- 2. Mutual funds in India: marketing strategies and investment practices, H Sadhak.
- 3. Merchant banking: principles and practice by H.R.Machiraju, new age international (p) limited, New Delhi, 1995.
- 4. Merchant banking and financial services, S.Gurusamy, thomsonsouth western.
- 5. M.Y.Khan, "financial services" Tata McGraw hill, 3rd edition, 2005.

- 6. Machiraju, Indian financial system Vikas publishing house, 2ndedition, 2002.
- 7. J.C. Verma, 'a manual of merchant banking', Bharath publishing house, New Delhi, 2001.
- 8. Sadhale H., 'mutual funds in India', sage, New Delhi 1997.
- 9. M.Y.Khan, Financial Services, Tata McGraw-Hill, New Delhi, 2004.
- 10. Harsh V.Verma, Marketing of Services, Global Business Press, 2002
- Sames L .Heskett, Managing In the Service Economy, Harvard Business School Press, Boston, 2001.
- 12. M.Y.Khan, Indian Financial System, 4/eTata Mc Graw-Hill, New Delhi, 2004
- 13. Frank.J.Fabozzi & Franco Modigliani, Foundations of Financial Markets and Institutions, 3/e, Pearson Education Asia, 2002.
- 14. H.R Machiraju, Indian Financial Systems, Vikas Publishing House Pvt. Ltd.2002.
- 15. Meir Kohn, Financial Institutions and Markets, Tata McGraw-Hill, New Delhi, 2003.
- 16. Pathak : Indian Financial Systems Pearson Education

# SUBJECT: FINANCIAL INCLUSION AND SOCIAL BANKING

This course helps to identify the financial requirement of small economic operators and other excluded sections of the society.

### **OBJECTIVES:**

- 1. To observe the challenges faced by poor peoples
- 2. To understand the social orientation of commercial banks
- 3. To familiarize the innovative banking solutions to rural peoples
- 4. To be socially responsive and commercially viable solution to bank management

# STRUCTURE OF THE COURSE CONTENT

# BLOCK I MICRO FINANCE

- Unit 1: Introduction to Micro Finance
- Unit 2: Models Of Micro Finance Delivery Mechanism
- Unit 3: SHG-Bank Linkage Programme
- Unit 4: Role of Commercial Banks In Micro Finance

# BLOCK II SOCIAL BANKING

- Unit 1: Social Banking Initiatives
- Unit 2: SHG Role of Banking Interventions
- Unit 3: NGO Role of Banking Interventions
- Unit 4: MFI Role of Banking Interventions

## BLOCK III FINANCIAL INCLUSIONS

- Unit 1: Concept of Financial Inclusion and Exclusion
- Unit 2: Subsidy Linked Credit Programmes
- Unit 3: Norms and Regulation for Promotion of Financial Inclusion

### BLOCK IV REGIONAL BANKING SYSTEMS

- Unit 1: NABARD Role and Functions
- Unit 2: Regional Rural Banks and Co Operative System
- Unit 3: Lead Bank Scheme and Other Systems

### BLOCK V GOVERNMENT ROLE OF RURAL BANKING

- Unit 1: Institutional Credit System for Rural Poor
- Unit 2: Policy Initiatives
- Unit 3: Non Subsidy Form of Government Initiatives

### **RECOMMENDED TEXT BOOKS:**

- 1. Yunus, Muhammad. Creating a world without poverty: social business and the future of capitalism. Public affairs, New York, 2008.
- 2. Rutherford, Stuart. The poor and their money. Oxford University press, Delhi, 2000.
- 3. Helms, Brigit. Access for all: building inclusive financial systems. Consultative group to assist the poor, Washington, 2006.
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- 6. Corporation Finance: S.C. Kuchhal.
- 7. Corporation Finance: P.V. Kulkarni.
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